

ACCESSING THE TPA PORTAL

THIRD PARTY ACCESS PROGRAM JOB AID

The Third Party Access Portal can be accessed via the following link:

<https://www.customerservice.iqvia.com/support/login>

TPA Program portal enables some key features & benefits:

- You have a single entry point to IQVIA services and applications!
- An easy-to-remember User Id: Your company email
- You control Password Resets
- Inquiries can be created right from this hub by using the “Create Case” option!
- Quick access to the TPA Program Training Materials
 - Use the “Knowledge” tab on the directory bar – it will take you right there!

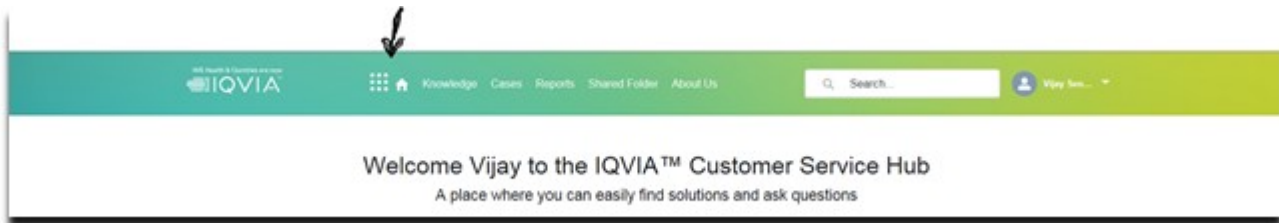
Need Access Third Party Access Portal? [Clients Only]

- Send an email to your IQVIA Account Team or IMSTPPProgram@IQVIA.com
- Please include ‘New Third Party Access Portal Account Request’ in the subject
- Specify your First & Last Name, Title, your Email Address, Legal Company Name, and Office Address
- Specify if you are a client employee or a client contractor
- If you are a contractor, please cc your Client Sponsor on the email request and within the body of the email, specify the full name of your client sponsor, their title.

Already Have Access?

Log onto the Third Party Access (TPA) Program through the “IQVIA Customer Service Hub”.

Click on the App Launcher - these 9 dots box (see below) is the App Launcher.



Once you click on the App Launcher, an application box will appear directing you to the “Third Party Access Program”!

Click on this box, and you will automatically be logged into the TPA portal!